CATA is committed to ensuring that no person is excluded from participation in or denied the benefits of its transit service on the basis of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended.

Any person who believes that he or she has been subjected to discrimination has the right to file a formal Title VI complaint within 180 days from the date of the alleged discrimination.

The following information is necessary to assist CATA in processing your formal Title VI complaint:

If you are filing an ADA complaint, please locate CATA’s ADA Discrimination Complaint Form at www.cat.org or by calling 501-375-6717.

**Section 1**

Name: ___________________________________________________________________________

Address: ______________________________________________________________________

Phone Numbers: (home) _______________     (work) _______________     (cell) _______________

Email: ___________________________________________________________________________

Do You Have Any Accessible Format Requirements?

Large Print: YES _____ NO _____ Activity Tape: YES _____ NO _____

TDD: YES _____ NO _____ Other: ________________________________

The Federal Transit Administration (FTA) Office of Civil Rights is responsible for civil rights compliance and monitoring, which includes ensuring that providers of public transportation properly abide by Title VI of the Civil Rights Act of 1964, Executive Order 12898, “Federal Actions to Address Environmental Justice in Minority Populations and Low Income Populations”, and the Department of Transportation’s Guidance to Recipients on Special Language Services to Limited English Proficient (LEP) Beneficiaries.
Section 2

Are you filing this complaint based on race, color, or national origin?

RACE_____ COLOR _____ NATIONAL ORIGIN _____

Are you filing this complaint on your own behalf? YES _____ NO _____  
(If “YES”, go to Section 3)

If “NO”, please supply the name and relationship of the person for whom you are complaining:

Name: ____________________________________ Relationship: _______________________

Please explain why you have filed for a 3\textsuperscript{rd} Party. _________________________________________  
________________________________________________________________________________

Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a 3\textsuperscript{rd} Party. YES _____ NO _____

Section 3

Have you previously filed a Title VI compliant with CATA? YES _____ NO _____

If “YES”, what was your CATA Complaint Number? ________________________________

(Note: This information is needed for administrative purposes. CATA will assign a new complaint number to the new complaint.)

Have you filed this complaint with any of the following agencies?

Federal Transit Administration: YES_____ NO _____ Dept. of Justice: YES _____ NO _____

Arkansas Dept. of Transportation: YES_____ NO _____

US Dept. of Transportation: YES_____ NO _____

Equal Employment Opportunity Commission: YES_____ NO _____

Have you filed a lawsuit regarding this complaint? YES _____ NO _____

If “YES”, please provide a copy of the complaint form.
Section 4

Complaint is against: __________________________________________________________

Contact Person: ___________________________ Title: ___________________________

Phone Number: ___________________________

Section 5

Signature: _______________________________ Date: __________

(Note: CATA will not accept your complaint without a signature)

Please submit your completed form by mail to:

Central Arkansas Transit Authority  Scan and Email to: info@cat.org
c/o Title VI Program Director  Fax to: 501-375-6812
901 Maple Street  Call 501-375-6717 for questions.
North Little Rock, AR 72114

Title VI Civil Rights
Complaint Description

(Note: This above information is helpful for administrative tracking purposes. However, if litigation is pending regarding the same issues, CATA will defer to the decision of the Court.)

(You should include specific details such as names, dates, times, route numbers, witnesses, and any other information that would assist CATA in investigating your allegations. Please use additional paper if needed.)