SERVICE PATTERNS: All trips on Route 16 follow the same pattern between River Cities Travel Center and UALR. However, there are differences in the inbound and outbound trips between Park Boulevard and Lewis Street. Route 16 primarily operates along 17th Street, Wright Avenue, and Charles Bussey Avenue, before terminating at UALR. There are opportunities to transfer directly to Route 21, and indirectly via a short walk to Routes 17 and 22, at UALR and Route 11 at Wright Avenue and Dr. M.L.K. Jr. Drive.

SCHEDULE: Service operates on weekdays, Saturdays and Sundays.

RIDERSHIP: Route 16 has relatively high ridership route, with 492 passengers per weekday. Ridership is relatively steady throughout the day, peaking from 1 to 5 p.m., before dropping off in the evening.

PERFORMANCE: Route 16 ranks in the top half of METRO routes for both riders per revenue vehicle hour and riders per trip during both weekday and Saturday service.

STRENGTHS, WEAKNESSES AND OPPORTUNITIES

STRENGTHS:
- Connects the two very strong anchors of downtown Little Rock and the University of Arkansas at Little Rock.
- Consistent clockface headways and relatively high-service frequency.

WEAKNESSES:
- 22nd Street and 29th Street one-way pairs are too far apart to offer convenient bi-directional service through Curran-Conway and Midway neighborhoods.

OPPORTUNITIES:
- Simplify route by offering bi-directional service, along a single alignment east of UALR.
- Potential to develop a transit hub at UALR that connects university with other METRO routes to create cross-town connections.