Download the Transloc Microtransit App.

2. Allow the app to access your smartphone's location services.

3. Create an account. Choose Settings. Login and then Create Account if needed.

**PLEASE NOTE:**
- Disregard the university account login prompt and instead create a Transloc account by pressing the Create Account button.
- Account usernames should not be email addresses or contain symbols and should include only lowercase letters and numbers. For a unique account username that will be accepted promptly, try this format: first initial full last name + e app code. i.e. jmm72021. Passwords should be at least eight characters.
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**HOW TO SCHEDULE A RIDE NOW**

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4. Click Ridesharing Services and select Connect Riverdale Zone WEEKDAY or SATURDAY.

5. Tap the map.

6. Input your pickup and dropoff locations. Both locations must be within the Riverdale Zone.

7. To schedule your ride in advance, change your pickup time by tapping ASAP and selecting a new date and time.

8. Select:
   - Number of passengers
   - Wheelchair-accessible vehicle (if needed)

9. Tap Request Ride when ready.

**WHY MICROTRANSIT?**
For certain service areas, microtransit does a better job of meeting transit demand than a full-size bus operating on a fixed route. Microtransit allows Rock Region METRO to provide on-demand transit rides using smaller vehicles within a set zone, during regular operating hours, via its METRO Connect on-demand service.

**WHAT IS THE METRO CONNECT RIVERDALE ZONE?**
METRO Connect Riverdale Zone is a year-long ride-hailing service pilot project (initially operating Monday, March 2, 2020, through Sunday, February 28, 2021) for the Little Rock Riverdale area that uses smaller vehicles and door-to-door on-demand service to take riders exactly where they need to go, when they need to go there.

If the pilot program is successful, it’s possible Rock Region METRO will be able to continue METRO Connect service for the Riverdale area beyond the pilot program’s end, with community support.

**WHERE DOES MICROTRANSIT RIVERDALE ZONE OPERATE?**
METRO Connect Riverdale Zone vehicles operate within the zone and can provide riders transfer points with stops shared with Routes 1 Pulaski Heights and B Rodney Parham. Although not in the zone, the River Cities Travel Center is a “point of interest” outside the zone, meaning riders may travel to or from the travel center on a METRO Connect vehicle from any point within the Riverdale Zone, allowing transfer opportunities to 82 METRO bus routes.

Find all “points of interest” associated with this zone online at rrmetro.org in the METRO Connect services section. Please note that “points of interest” are subject to change at any point in the future.

**KEY TRANSFER POINTS ARE AT:**
- **ROUTE 1 PULASKI HEIGHTS**
  - INBOUND/TO DOWNTOWN
  - OUTBOUND/FROM DOWNTOWN
- **RODNEY PARHAM**
  - INBOUND/TO DOWNTOWN
  - OUTBOUND/FROM DOWNTOWN

**AFFORDABLE, ACCESSIBLE, DOOR-TO-DOOR TRANSIT SERVICE, YOUR WAY!**

**METRO CONNECT**
STAY INFORMED ON YOUR RIDE STATUS.

**PLEASE NOTE:**
- Collected fares are not refundable.

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To better view the zone parameters, download the Transloc app or visit ondemand.transloc.com.

HOW
Download the Transloc Microtransit app, create an account and schedule your ride now.

OPERATING HOURS
MONDAY- FRIDAY
6 a.m.-7 p.m.
SATURDAY
6 a.m.-6:30 p.m.

COST
Standard METRO fares apply. Cash, passes and Token Transit passes are accepted. Coming soon: Pay your fare within the app for faster boarding!
$3.25 Adult One-Way Cash Fare

DON’T HAVE A SMARTPHONE?
Call METRO Dispatch at 501-476-7761 to schedule your pickup. You will be asked for your first and last name and phone number to set up a METRO Connect Transloc account. If you have an existing METRO Connect Transloc account, you will be asked for the email address associated with it.

BOOKING FOR A LOVED ONE, PATIENT, STUDENT OR SOMEONE ELSE?

LEGEND
- METRO Connect Riverdale Zone
- Attractions/Landmarks/Businesses
- Transfer Point

For schedule and fare information, please visit rrmetro.org or google.com/transit. Call 501-375-6717 or email info@rrmetro.org.